

# FEDERAL BUREAU OF INVESTIGATION

Precedence: ROUTINE

Date: 08/03/2005

To: New Haven

Attn: Rotor 4

From: New Haven

Bridgeport RA/BRA-2

Contact: [REDACTED]

Approved By: [REDACTED]

Drafted By: [REDACTED]:mjs

Case ID #: 45-NH-44134 (Pending)

Title: UNSUB(S);  
GEORGE SMITH (DOB: 10/03/1978) (MISSING) -VICTIM;  
POSSIBLE CRIME ON HIGH SEAS;  
BRILLIANCE OF THE SEAS - CRUISE SHIP;

[REDACTED]

- SHIP PASSENGER;  
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OO: NH

Synopsis: To open subfiles.

Details: The following subfiles should be opened within the case file:

Sub 1 - [REDACTED]

Sub 2 - Royal Caribbean Cruise Line Crew Interviews

Sub 3 - Background / Indices

Sub 4 - Media

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45-NH-44134-Sub2-1

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## FEDERAL BUREAU OF INVESTIGATION

Date of transcription 08/09/2005

On Friday, July 29, 2005, [redacted] date of birth [redacted] state room attendant on board the Royal Caribbean Cruise Line (RCCL) ship Brilliance of the Seas (BoS), employee identification number: [redacted] residing at [redacted] [redacted] cellular telephone number [redacted] was interviewed on board the BoS. After advising [redacted] of the nature of the interview and the identity of the interviewing Agent, [redacted] provided the following information:

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[redacted] is a stateroom attendant on Deck 8 and was working during the morning of July 5, 2005. George SMITH and [redacted] were not guests in [redacted] section. Guests staying in cabin #8068, also not in [redacted] section, advised [redacted] that there appeared to be blood on the canopy below their cabin balcony. [redacted] looked at the situation and saw what he described as a "big, wide splash of blood". [redacted] then advised [redacted] (BA), the stateroom attendant of the guests staying in cabin #8068, of what he saw.

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[redacted] (security supervisor) was then notified and an alert was given at cabin #8068. [redacted] responded and made observations from cabin #8068. Subsequently, [redacted] made various notifications.

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[redacted] did not have any personal contact with either SMITH or [redacted]

[redacted] advised that guests in cabin #8008 (believed to be [redacted] apparently knew SMITH and [redacted] because these guests showed [redacted] photographs they had taken together of SMITH and [redacted]. The guests of cabin #8008 were described as "older folks" who said that SMITH and [redacted] were a "good / nice couple."

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[redacted] was unable to provide any further information at this time and was willing, if necessary, to speak with Agents of the Federal Bureau of Investigation (FBI) in the future.

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b7C*221am 01.302*Investigation on 07/29/2005 at Athens, GreeceFile # 45-NH-44134-2 - 4Date dictated 08/09/2005by SA [redacted] *WJ*

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## FEDERAL BUREAU OF INVESTIGATION

Date of transcription 08/09/2005

On Friday, July 29, 2005, [ ] date of birth [ ] state room attendant on board the Royal Caribbean Cruise Line (RCCL) ship Brilliance of the Seas (BoS), residing at [ ] telephone number [ ] email: [ ] was interviewed on board the BoS. After advising [ ] of the nature of the interview and the identity of the interviewing Agent, [ ] provided the following information:

[ ] has been employed by RCCL for approximately nine (9) years since 1996. [ ] is a stateroom attendant who was working on the morning of July 05, 2005. [ ] is responsible for those cabins 8050-8088 located on deck #8.

At approximately 8:30am, while coming into his section, guests from cabin #8068 came out, saw [ ] and [ ] (fellow stateroom attendant), and advised them of blood on the canopy below their cabin balcony. [ ] went into the cabin and observed what he believed to be was blood. [ ] then followed normal procedures and called the ship's security.

[ ] described what he saw as "a lot of blood - big spot". It appeared there was movement, i.e., dragging through the blood and at the end of the canopy, [ ] observed what appeared to be finger marks - "like someone trying to hold on".

[ ] stated that he did not have any contact with George SMITH, [ ] or anyone else who might have involvement.

[ ] was unable to provide any further information at this time and was willing, if necessary, to speak with Agents of the Federal Bureau of Investigation (FBI) in the future.

*221am 02.302*Investigation on 07/29/2005 at Athens, GreeceFile # 45-NH-44134-2 - 5 Date dictated 08/09/2005by SA [ ]

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## FEDERAL BUREAU OF INVESTIGATION

Date of transcription 08/09/2005

On Saturday, July 30, 2005, [redacted] Captain of the Royal Caribbean Cruise Line (RCCL) ship Brilliance of the Seas (BoS), located at 1050 Caribbean Way, Miami, Fl 33132-2096, telephone number 305/539-6000 was interviewed on board the BoS. After advising [redacted] of the nature of the interview and the identity of the interviewing Agent, [redacted] provided the following information:

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[redacted] was notified of possible blood on the port side canopy above the life boats. [redacted] responded to the area and observed blood. [redacted] first reaction was that an accident had occurred and that someone possibly fell from the upper deck. After a quick check, [redacted] realized that someone must have fallen from a cabin balcony.

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[redacted] then instructed members of his crew to check the cabins above and in line with where the blood was located, specifically checking the cabins for signs of blood. [redacted] then examined the boat chart to identify possible cabins. In so doing, [redacted] met with the Hotel Director (HD) who commented that early that morning, there was a drunk lady passenger who was taken to cabin #9062. [redacted] ordered a check of the ship's gangway Sea Pass system (a system which registers the exit and entry off and on the ship of passengers and crew members when the ship makes a port of call). This check revealed that the passengers of cabin #9062, George SMITH and [redacted], were still on board. [redacted] ordered that SMITH and [redacted] be paged over the ship's intercom system.

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At approximately 10:00am, [redacted] received information that [redacted] had been located in the ship's spa. SMITH had still not been located. [redacted] ordered the paging of SMITH continue, to include inside the cabins. The continued paging of SMITH was met with negative results. [redacted] then contacted [redacted] the ship's port Agent in Turkey and ordered the Agent to contact the local authorities. The ship was docked at Kusadasi, Turkey and the search on the ship for SMITH continued.

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While waiting for the Turkish authorities to respond, [redacted] ordered that no one was allowed into cabin #9062, except for the safety officer [redacted], who was to enter only

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b7C*021am 03.302*Investigation on 07/30/2005 at Athens, GreeceFile # 45-NH-44134-2 -60 Date dictated 08/09/2005by SA [redacted] *AM*b6  
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Continuation of FD-302 of [REDACTED]

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for the purpose of taking photographs. [REDACTED] additionally ordered that no one was to touch anything and that the cabin was to be sealed with security personnel stationed outside of the cabin. While taking photographs of the cabin, [REDACTED] advised that he observed blood on a towel and bed sheets. [REDACTED] restated his previous order that no one was allowed into the cabin until the arrival of the Turkish authorities, including [REDACTED].

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At approximately 12:30pm, the Turkish authorities arrived on board the ship. The Turkish authorities were met at the Deck 4 Centrum and were escorted to the cabin. They were described as dressing up in white suits, with socks over their shoes, hats, etc. The Turkish authorities took photographs from outside the cabin. They then asked that the door to the cabin be opened. The Captain, with permission from the Turkish investigating magistrate, ordered that the cabin door be opened. The Turkish authorities began their crime scene examination. At this point, [REDACTED] departed the area.

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[REDACTED] was then advised by Staff Captain [REDACTED] that the Turkish authorities had removed evidence from the cabin. [REDACTED] then contacted the Turkish authorities and asked if ship personnel could wash the blood from the canopy. The Turkish authorities had concluded their examination, to include blood swab samples. [REDACTED] advised that the Turkish authorities granted permission for the washing of the canopy.

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[REDACTED] was advised by Staff Captain [REDACTED] of statements that were made, noises that were heard and time frames that were given. Based on this information, [REDACTED] made the "Man Overboard Alert", basing the approximate location on the times provided, and sent it to the Greek authorities. The Greek authorities responded to [REDACTED] alert and questioned why it was being sent so late? [REDACTED] responded that there was no sure way to state that there was a "Man Overboard" until a search of the entire ship was conducted. Based on the information provided by [REDACTED] the Greek authorities conducted an Air and Sea search and rescue operation.

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When the BoS departed the port of Kusadasi, Turkey and was making it's way to Santorini, Greece [REDACTED] ordered a "sharp lookout" for the man overboard. [REDACTED] further advised that a "Man Overboard" alert is also distributed to other vessels in the region who also keep a "sharp lookout". Four (4) days later, [REDACTED] checked with the Greek Coast Guard (GCG), who

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Continuation of FD-302 of [REDACTED]

, On 07/30/2005 , Page 3

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[REDACTED] advised that their search had been met with negative results. [REDACTED] further stated that the winds, which were coming from the North, North West that morning, along with the currents, could have pushed the body into a channel, which would most likely result in the body surfacing somewhere on the Turkish coastline. [REDACTED] best estimate, regarding the location of the "Man Overboard", is approximately seven (7) miles north of the north side of the Greek island of Samos.

[REDACTED] was advised by Staff Captain [REDACTED] that the Turkish authorities wanted to interview [REDACTED] at the police station, but that [REDACTED] refused to go. [REDACTED] was speaking to [REDACTED] father via telephone. [REDACTED] then spoke to [REDACTED] father and advised him that the Turkish authorities could hold the ship and prevent it from sailing and that it was necessary for [REDACTED] to go with the Turkish authorities so that they could conduct their investigation. [REDACTED] then stated to [REDACTED] father that he would send two (2) officers with [REDACTED] to the Turkish police station. [REDACTED] then spoke with [REDACTED] father and subsequently stated that [REDACTED] would go with the Turkish authorities to be interviewed.

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[REDACTED] was unable to provide any further information at this time and was willing, if necessary, to speak with Agents of the Federal Bureau of Investigation (FBI) in the future.

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## FEDERAL BUREAU OF INVESTIGATION

Date of transcription 08/10/2005

On Saturday, July 30, 2005, [redacted]  
[redacted] (as written in his passport), state room attendant on board  
the Royal Caribbean Cruise Line (RCCL) ship Brilliance of the Seas  
(BoS), employee identification number: [redacted] residing at [redacted]  
[redacted] telephone number  
[redacted] was interviewed on board the  
BoS. After advising [redacted] of the identity of the interviewing  
Agent and the nature of the interview, [redacted] provided the  
following information:

[redacted] was the state room attendant for [redacted]  
[redacted] (Protect Identity) and has been working with RCCL for  
seventeen (17) years. [redacted]

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*222am 07.302*  
Investigation on 07/30/2005 at Mykonos, Greece

File # 45-NH-44134-2 - 7 Date dictated 08/10/2005by SA [redacted] *Am*b6  
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Continuation of FD-302 of [REDACTED], On 07/30/2005, Page 2

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[REDACTED]

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[REDACTED] was unable to provide any further information at this time and was willing, if necessary, to speak with Agents of the Federal Bureau of Investigation (FBI) in the future.

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Note: Throughout the body of this report, reference is made to [REDACTED]

[REDACTED]

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## FEDERAL BUREAU OF INVESTIGATION

Date of transcription 08/10/2005

On Saturday, July 30, 2005, [redacted] date of birth [redacted] state room attendant on board the Royal Caribbean Cruise Line (RCCL) ship Brilliance of the Seas (BoS). employee identification number: [redacted] residing at [redacted] telephone number [redacted] [redacted] was interviewed on board the BoS. After advising [redacted] of the identity of the interviewing Agent and the nature of the interview, [redacted] provided the following information:

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[redacted] a stateroom attendant on Deck #9, also the stateroom attendant for cabin #9062 (George SMITH and [redacted]) was working during the morning of July 05, 2005. Sometime between the hours of 8:15am - 8:30am, [redacted] was asked by ship security personnel to open the door to cabin #9060. [redacted] opened the door and observed the security personnel go out to the cabin balcony and look down onto the platform which covers the ship's lifeboats, where they observed lots of blood. The security team then went to Deck #10 and returned back to Deck #9. Upon their return, [redacted] was instructed to open the door to cabin #9062, which he did. Once opened, security, Chief Officer [redacted] and [redacted] entered the room and went to the cabin balcony. Approximately ten (10) minutes later, more people came to the area of the cabin and began to ask who was staying inside cabin #9062. Instructions were given to secure the cabin and not allow anyone to enter. Security was posted outside of the cabin. Sometime later, the Turkish police arrived and entered the cabin.

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[redacted] stated that on this day, the room looked a little different. [redacted] advised that the ashtray, which was on the balcony table, was turned over on the floor, the balcony table itself was in the corner of the balcony rather than the center and the balcony furniture (chairs) were out of place and rearranged. Inside the cabin, [redacted] stated it was messy with cans and the bedspread on the floor.

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[redacted] advised that SMITH and [redacted] would leave their room sometime between 11:30am and 12:15pm everyday. He would always see them together and never saw them fight or argue. [redacted] would normally see SMITH and [redacted] on their way to dinner. SMITH and [redacted] would always walk by and say hello to [redacted]. However, on the night of July 04, 2005, [redacted] did

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b7C*222am 02.302*Investigation on 07/30/2005 at Mykonos, GreeceFile # 45-NH-44134-2 -8Date dictated 08/10/2005by SA [redacted]

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Continuation of FD-302 of [REDACTED]

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not see SMITH and [REDACTED] on their way to dinner. On occasion, SMITH and [REDACTED] would order room service and light beer and sit out on the balcony to eat and drink. They would also smoke cigarettes. On the morning of July 05, 2005, [REDACTED] observed cans of "Red Bull" on the cabin floor. [REDACTED] stated that prior to that morning, he had never observed a can of "Red Bull" inside SMITH and [REDACTED] cabin.

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SMITH and [REDACTED] placed their luggage, along with their shopping, on the cabin sofa, which was always organized in a neat fashion.

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One night, SMITH and [REDACTED] introduced another young couple, [REDACTED] and [REDACTED] to [REDACTED] as they were leaving SMITH's cabin on their way to dinner.

[REDACTED] never received any complaints about SMITH or [REDACTED] and although he knew they drank beer, he didn't believe they drank hard liquor. Two (2) bottles of vodka were inside of SMITH's cabin. [REDACTED] was unaware of where SMITH and/or [REDACTED] got them from.

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[REDACTED] was shown some photographs (submitted into the file under separate cover) of the interior of SMITH's cabin which were taken by ship security personnel. While looking at these photographs, [REDACTED] made the following observations:

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- (Photo 1): The photo of the cabin sofa looks different. The sofa and the things on them were normally much neater and organized and not as messy as it appeared in the photo. "They kept their belongings proper".
- (Photo 2): The bedspread was always on the bed and nothing was thrown about on the floor.
- (Photo 3): Bedspread was always on the bed. Items were not normally left on the bed. Balcony furniture as it appears in the photo is rearranged and the balcony door is open, when it was normally left closed.
- (Photo 4): The wires seen were never spread across the floor and the iron was never left on the floor either.

[REDACTED] never saw any blood or feminine products inside the cabin. He always saw SMITH and [REDACTED] together and never saw them apart. [REDACTED] normally observed them when they would leave the cabin to go for dinner and they always spoke to [REDACTED] in a nice manner.

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, On 07/30/2005 , Page 3

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\_\_\_\_\_ was told by \_\_\_\_\_ and \_\_\_\_\_ a \_\_\_\_\_ couple staying in cabin #9066, that at approximately 3:45am, they heard a big noise, which they believe came from the vicinity of cabin #s 9060-9064.

\_\_\_\_\_ remembered that SMITH and \_\_\_\_\_ gave him one (1) bag of laundry on their first day on the ship. SMITH and \_\_\_\_\_ would always double lock their door and would also put the "Do not disturb" card on their cabin door. SMITH and \_\_\_\_\_ would always keep their balcony door shut and balcony curtains/drapes drawn closed. However, on the morning of the incident, the balcony door and curtains/drapes were open. \_\_\_\_\_ never saw anyone other than \_\_\_\_\_ inside the SMITH cabin and it appeared that SMITH and \_\_\_\_\_ never held any type of party inside their cabin. SMITH and \_\_\_\_\_ would also keep their cabin room safe closed at all times.

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\_\_\_\_\_ stated that the passengers in Room 9060 had the "Make up room" sign on the door early on the morning of the incident (July 05, 2005) apparently because they had an early morning tour in Turkey.

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\_\_\_\_\_ was very saddened by what had happened and he could not sleep for two (2) days.

\_\_\_\_\_ was unable to provide any further information at this time and was willing, if necessary, to speak with Agents of the Federal Bureau of Investigation (FBI) in the future.

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## FEDERAL BUREAU OF INVESTIGATION

Date of transcription 08/10/2005

On Saturday, July 30, 2005, [redacted] state room attendant on board the Royal Caribbean Cruise Line (RCCL) ship Brilliance of the Seas (BoS), residing at [redacted] telephone number [redacted] was interviewed on board the BoS. After advising [redacted] of the identity of the interviewing Agent and the nature of the interview, [redacted] provided the following information:

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[redacted] was the state room attendant responsible for cabin numbers 3004-3008, cabins assigned to [redacted] (3004) and [redacted] (3008). [redacted] stated that these rooms were constantly messy. He stated that they would order room service and throw food around the room. Everything would be scattered around the room. [redacted] would even drop their cigarette ash into the ice bucket. [redacted] didn't see any girls or condoms in the cabins, but he did observe vodka and plenty of cigarettes.

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[redacted] initially met [redacted] and they started off friendly. [redacted] told [redacted] to advise them if there were any complaints against [redacted]. The woman from cabin number 3508 [redacted] gave [redacted] \$100 for taking care of [redacted] cabins. [redacted] advised that [redacted] never slept in the same cabin as [redacted]. [redacted] did not observe any alcohol inside [redacted] cabin, but he did observe cigarettes and he further stated that [redacted] drank plenty of water. [redacted] never spoke with [redacted] about [redacted] or any problems.

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[redacted] would start work around 8:00am and [redacted] would always be sleeping when he knocked on their doors. [redacted] were normally in bed every day until about 12:30pm - 1:00pm when he would wake them up out of bed and have them leave the cabin so that he could make up the room. On sea days, [redacted] would sleep all day and [redacted] would make up the room around 5:30pm. One time, passengers from cabin number 3006 complained of noise. [redacted] spoke with [redacted] and told them to be quiet. Subsequently, [redacted] did not have any more problems with them and the passengers of cabin 3006.

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b7C222am 03.302Investigation on 07/30/2005 at Mykonos, GreeceFile # 45-NH-44134-2 -9 Date dictated 08/10/2005by SA [redacted] by

45-NH-44134-2

Continuation of FD-302 of [REDACTED]

, On 07/30/2005 , Page 2

During the morning of July 05, 2005, while the ship was docked at the port of Kusadasi, Turkey, [REDACTED] heard ship personnel paging George SMITH and [REDACTED] over the ship's intercom system. [REDACTED] believes that [REDACTED] were in their rooms that morning, because as usual, he would wake them up around 12:30pm every day to get them out of the room so that he can make up the room.

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[REDACTED] does not remember seeing any signs of drugs, marijuana or cocaine and although he remembers there was always a bottle of vodka, he never noticed a bottle of Absinth, a green colored liquor. [REDACTED] never saw any of [REDACTED] with weapons and never observed any of [REDACTED] with tattoos, markings, pierces or fighting amongst themselves or with [REDACTED]. [REDACTED] does remember noticing a video camera in their room which was taken by security and he further noticed the safe in their rooms was always open.

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[REDACTED] stated that [REDACTED] constantly complained and cursed. It appeared that [REDACTED] was the leader of the group. [REDACTED] was always ready before the others. On occasion, [REDACTED] would [REDACTED] but would always [REDACTED]

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[REDACTED] with [REDACTED]. [REDACTED] did not see [REDACTED] with other passengers and did not believe that they had room service every day. He could not remember if [REDACTED] had any room service on the morning of July 05, 2005. [REDACTED] said that it was always [REDACTED] running around together and he never heard them speak about money.

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While the ship was docked in Naples, Italy, [REDACTED] told [REDACTED] whom [REDACTED] describes as the most friendly of the group, see you later, to which [REDACTED] replied, "I don't know". [REDACTED] was referring to the questioning and investigation that was being conducted by the Italian authorities with regards to [REDACTED] and the possibility that they would be removed from the ship.

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[REDACTED] advised that he changes the bed sheets every six (6) days and that on the seventh day, the sheets to the beds of [REDACTED] rooms were missing because they were taken by security.

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[REDACTED] was unable to provide any further information at this time and was willing, if necessary, to speak with Agents of the Federal Bureau of Investigation (FBI) in the future.

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## FEDERAL BUREAU OF INVESTIGATION

Date of transcription 08/11/2005

On Saturday, July 30, 2005, [redacted] date of birth [redacted] spa center receptionist on board the Royal Caribbean Cruise Line (RCCL) ship Brilliance of the Seas (BoS), residing at [redacted] telephone number [redacted] (home) and [redacted] (mobile), was interviewed on board the BoS. After advising [redacted] the identity of the interviewing Agent and the nature of the interview, [redacted] provided the following information:

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[redacted] was working at the reception of the BoS' spa on the morning of July 05, 2005. Both George SMITH and [redacted] were booked for a massage for that same morning at 10:00am.

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On July 05, 2005, at approximately 8:40am, [redacted] entered the spa and inquired about getting her nails done. [redacted] checked the booking schedule and noticed that [redacted] (BoS spa masseuse) was available to do an early massage. [redacted] suggested to [redacted] to first have the massage and then have her nails done. [redacted] agreed.

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[redacted] sent [redacted] to the relaxation area to sit down and fill out the spa consultation form. It was necessary for [redacted] to repeat these directions several times because it appeared [redacted] was not listening and was also kind of tired. [redacted] was not close enough to know whether or not [redacted] smelled of alcohol, but she does remember [redacted] (nail technician who has since signed off the ship) saying that this lady [redacted] looked hung over. [redacted] did not remember how [redacted] was dressed, but does recall that [redacted] appeared as if she had just got out of bed. While [redacted] was in the relaxation area, [redacted] arranged to have the masseuse begin the massage at 8:45am and then went to security training.

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[redacted] security training ended approximately 12:00pm. [redacted] then went to lunch, had some pictures developed and went back to the spa at around 2:00pm. Upon her return, [redacted] learned that SMITH did not make his 10:00am appointment. Afterwards, she began to hear rumors regarding the disappearance of SMITH. [redacted] did not speak to [redacted] about SMITH. She only focused on accommodating the requested schedule change for the massage and nail appointment.

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b7C223am 01.302 \*EInvestigation on 07/30/2005 at Mykonos, GreeceFile # 45-NH-44134-2 -10Date dictated 08/11/2005by SA [redacted] *Am*b6  
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Continuation of FD-302 of [REDACTED]

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Despite confirming taking the initial appointment which was written into the spa appointment book, [REDACTED] could not remember any details. There are no copies of the hand written sheets regarding the appointment, but the consultation form filled out by [REDACTED] was kept and was provided to RCCL attorney [REDACTED] who advised having provided these documents to FBI New Haven.

[REDACTED] was unable to provide any further information at this time and was willing, if necessary, to speak with Agents of the Federal Bureau of Investigation (FBI) in the future.

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## FEDERAL BUREAU OF INVESTIGATION

Date of transcription 08/11/2005

On Saturday, July 30, 2005, [redacted] dinning room attendant on board the Royal Caribbean Cruise Line (RCCL) ship Brilliance of the Seas (BoS), residing at [redacted] telephone number [redacted] email: [redacted] was interviewed on board the BoS. After advising [redacted] the identity of the interviewing Agent and the nature of the interview, [redacted] provided the following information:

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[redacted] was the dining room attendant for the [redacted] party [redacted] on three (3) separate occasions, including the day the BoS was docked at the port of Kusadasi, Turkey. On that evening, as the [redacted] party was seated for dinner, [redacted] asked, how was your day? Someone from the party responded, "no good" - we knew the guy who was missing and were with him in the disco, he got drunk and we took him back to his room". [redacted] identified as [redacted] said they had a terrible day because they were held by the police. After dinner, [redacted] did not see them again.

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[redacted] described [redacted] as rude and [redacted] as ok, but not able to control [redacted]

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[redacted] stated that someone, possibly a supervisor, told her they, [redacted] were locked up and would not come again.

[redacted] was unable to provide any further information at this time and was willing, if necessary, to speak with Agents of the Federal Bureau of Investigation (FBI) in the future.

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b7C223am 03. 302Investigation on 07/30/2005 at Mykonos, GreeceFile # 45-NH-44134-2 - 11Date dictated 08/11/2005by SA [redacted] *ky*



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## FEDERAL BUREAU OF INVESTIGATION

Date of transcription 08/11/2005

On Saturday, July 30, 2005, [redacted] Date of birth [redacted] dinning room attendant and telephone operator on board the Royal Caribbean Cruise Line (RCCL) ship Brilliance of the Seas (BoS), residing at [redacted] telephone number [redacted] (home), [redacted] and [redacted] was interviewed on board the BoS. After advising [redacted] the identity of the interviewing Agent and the nature of the interview, [redacted] provided the following information:

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On July 04, 2005, [redacted] worked in the dinning room for dinner. Later that evening and into the morning of July 05, 2005, [redacted] worked as a telephone operator receiving telephone calls from those passengers making room service orders.

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On July 05, 2005, at approximately 1:25am, [redacted] received a call from passengers in cabin number 3004 (registered occupants of this cabin were [redacted] who wanted to place a food order. While the unknown passenger began to place the food order, [redacted] heard a voice in the background yelling, "tell mother fucker bring our food right away". The person who made this comment then took the handset and spoke into the phone saying, "hey mother fucker, if you don't get our luggage tomorrow, I will kick your ass and throw your ass overboard".

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[redacted] responded, "Sir I'm sorry, I can't take your order in the manner you are speaking and I will call security". [redacted] hung up the phone and contacted security chief [redacted] on ship extension 8804. [redacted] advised [redacted] to call the night security supervisor [redacted] which she did. [redacted] described the situation to [redacted] who stated he would go to the cabin and speak to them about the ship's guest vacation policy. A short time later, [redacted] contacted [redacted] and advised her they were spoken to and if they called again, [redacted] was not to take their food order.

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On July 07, 2005, at approximately 3:44am, while working as a telephone operator receiving telephone calls from those passengers making room service orders, [redacted] received a call from cabin number 3004. The caller stated, "hey mother fucker, I want a turkey sandwich". [redacted] stated, "I'm really sorry, but can't take your order and I will call security". [redacted] contacted [redacted] who

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b7C223 am 02.302Investigation on 07/30/2005 at Mykonos, GreeceFile # 45-NH-44134-2 - 12 Date dictated 08/11/2005by SA [redacted] *Am*

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advised \_\_\_\_\_ not to answer calls placed from that cabin. Afterwards, another call was placed from cabin 3004, which \_\_\_\_\_ did not answer. A short time later, a room service order was attempted via the television electronic system. Upon receipt of this order and recognizing the order originated from cabin 3004, \_\_\_\_\_ did not confirm or fill this order. Passengers from cabin 3004 attempted again to call for room service, but \_\_\_\_\_ did not pick up.

On July 09, 2005, the day the BoS made a port of call in Naples, Italy, \_\_\_\_\_ was working a station at the Zephar dining room, which she calls the "small happy room". \_\_\_\_\_ station was by the main door. Seated to \_\_\_\_\_ left was \_\_\_\_\_, whom \_\_\_\_\_ had as dinner guests (the \_\_\_\_\_ family).

\_\_\_\_\_: Don't you know we are getting off the ship?  
 \_\_\_\_\_: What happened?  
 \_\_\_\_\_: They arrested \_\_\_\_\_ for the incident that happened?  
 \_\_\_\_\_: What incident?  
 \_\_\_\_\_: Guy missing from ship - didn't you hear? Came by to say bye and in the end we're going to jail those sucker because we couldn't enjoy our cruise. \_\_\_\_\_ then thanked \_\_\_\_\_ and left.

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Except for one night that \_\_\_\_\_ missed dinner, the family normally sat together for dinner. The last time \_\_\_\_\_ saw the \_\_\_\_\_ family together was the night the BoS was docked at Kusadasi, Turkey. The atmosphere at the \_\_\_\_\_ table was totally different that night. \_\_\_\_\_ without being able to elaborate, stated \_\_\_\_\_ seemed strange. \_\_\_\_\_ overheard \_\_\_\_\_ state; "\_\_\_\_\_ doesn't know what he wants - college - he hangs out with bad company". \_\_\_\_\_ observed \_\_\_\_\_ drink wine and cocktails and he seemed to control the family. \_\_\_\_\_ was very argumentative and would speak nasty to \_\_\_\_\_, embarrassing \_\_\_\_\_ was quiet and reserved and didn't say much. \_\_\_\_\_ would normally eat dinner and leave.

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\_\_\_\_\_ stated that the \_\_\_\_\_ family ate dinner in the same dinning room and their dinning room attendant was \_\_\_\_\_

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\_\_\_\_\_ was unable to provide any further information at this time and was willing, if necessary, to speak with Agents of the Federal Bureau of Investigation (FBI) in the future.

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- 1 -

## FEDERAL BUREAU OF INVESTIGATION

Date of transcription 08/11/2005

On Saturday, July 30, 2005, [redacted] date of birth [redacted] spa center masseuse on board the Royal Caribbean Cruise Line (RCCL) ship Brilliance of the Seas (BoS), residing at [redacted] telephone number [redacted] was interviewed on board the BoS. After advising [redacted] the identity of the interviewing Agent and the nature of the interview, [redacted] provided the following information:

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[redacted] was scheduled for a massage with [redacted] for 10:30am on July 05, 2005. Prior to this appointment, [redacted] had one prior treatment at the spa with [redacted] from [redacted] for Ioni Therapy treatment, which lasts approximately one (1) hour. [redacted] also purchased products after this treatment.

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On the morning of July 05, 2005, at approximately 8:30am, [redacted] saw [redacted] at the front desk where they discussed [redacted] treatment plan in receiving a massage prior to having her nails done. The first reaction of the girls' observation of [redacted] was that she was drunk. However, [redacted] said [redacted] was more disoriented than drunk. [redacted] had to calm [redacted] down and explain to her that she would receive the massage prior to having her nails done. [redacted] asked [redacted] "are you ok?" and [redacted] responded, "little hungover".

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[redacted] normally sends her clients into the massage room to change. However, given [redacted] condition, [redacted] entered the room with [redacted] while she changed to ensure [redacted] did not fall down and hurt herself. [redacted] recalls [redacted] was wearing a semi-formal black and white print dress that went just below her knees, a half sweater, her hair messy and wiping make-up on a towel. It appeared [redacted] was wearing the same clothes from the previous night.

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[redacted] was scheduled for a full body massage using aroma therapy. [redacted] started the massage treatment and [redacted] fell asleep. [redacted] then turned [redacted] over and continued the massage. [redacted] noticed a brown smudge on [redacted] right foot big toenail. She recalled [redacted] wearing an open toe, high wedge, straw bottom, light blue denim colored shoe.

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b7C223 am 04.302Investigation on 07/30/2005 at Mykonos, GreeceFile # 45-NH-44134-2 -13 Date dictated 08/11/2005by SA [redacted] Any

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Continuation of FD-302 of [REDACTED]

, On 07/30/2005 , Page 2

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[REDACTED] finished the massage treatment, pulled off the eye pillow and went to get [REDACTED] some water. While outside of the room, [REDACTED] saw ship personnel. She then returned to [REDACTED] [REDACTED] apologized saying, "I'm sorry, I'm hungover, I've been in the casino all night, I'm on my honeymoon, but thats ok, right? Seeming to ask for reassurance.

During the course of the massage, which lasted approximately fifty (50) minutes, [REDACTED] did not notice a smell of alcohol. [REDACTED] used an almond based oil which does not have a scent. Nevertheless, [REDACTED] thought it strange, how [REDACTED] was hungover, but no smell of alcohol. This caused [REDACTED] to think it possible that [REDACTED] might have been drugged.

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[REDACTED] was then helped out of the massage room to the relaxation area where she was met by ship personnel. On the way out of the relaxation area and spa, [REDACTED] overheard [REDACTED] say, "Is he going to be ok"?

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[REDACTED] was unable to provide any further information at this time and was willing, if necessary, to speak with Agents of the Federal Bureau of Investigation (FBI) in the future.

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## FEDERAL BUREAU OF INVESTIGATION

Date of transcription 08/16/2005

On Saturday, July 30, 2005, [redacted] Customer Relations Manager on board the Royal Caribbean Cruise Line (RCCL) ship Brilliance of the Seas (BoS), residing at [redacted] telephone number [redacted] cell phone [redacted] email: [redacted] was interviewed on board the BoS. After advising [redacted] the identity of the interviewing Agent and the nature of the interview, [redacted] provided the following information:

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[redacted] did not have any contact with George SMITH or [redacted] prior to the morning of July 05, 2005, the day SMITH disappeared. On that morning, [redacted] was on duty. Sometime between 8:00am and 9:00am, the ship's Burser advised of a problem with blood on the canopy of the life boat. The Burser asked [redacted] to start paging SMITH and [redacted]. At some point during the paging, a passenger, later determined to be [redacted] advised a stateroom attendant that they, SMITH and [redacted] won't hear the announcement (paging) because they were drinking last night and that they should stop the paging. The stateroom attendant notified [redacted] of this communication. Sometime later, [redacted] was located at the ship's spa and the paging stopped. [redacted] was brought to the offices of the ship's Guest Relations (GR). That morning, the [redacted] family were going on a trip.

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[redacted] described the following situation. [redacted] was with [redacted] inside the GR office, after [redacted] was located at the spa, and they seemed close to each other. [redacted] was saying, "don't worry, we'll find him". [redacted] was dressed up with make-up. [redacted] read a report which advised early that morning, someone was found sleeping near a garbage can. [redacted] later found out this "someone" was [redacted] was drinking water, appeared tired and didn't seem to realize what was going on. [redacted] then offered [redacted] an inside room to relax. [redacted] original room was locked due pursuant to orders issued by the captain of the ship in anticipation of the Turkish authorities conducting their investigation. [redacted] took a shower and then wanted to call her parents and asked [redacted] what to do. [redacted] was looking for help. [redacted] took a shower and received clothes from the ship. [redacted] then called her father, crying.

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b7C0228am 01.302Investigation on 07/30/2005 at Mykonos, GreeceFile # 45-NH-44134-2 -14Date dictated 08/16/2005by SA [redacted]

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Continuation of FD-302 of [REDACTED]

, On 07/30/2005, Page 2

The Staff Captain, [REDACTED] then gathered together the [REDACTED] family, [REDACTED] and [REDACTED]. All except the [REDACTED] family were in the boardroom. The discussion concerned [REDACTED] leaving the ship with the Turkish authorities to assist with the investigation. [REDACTED] did not want [REDACTED] to leave the ship. The ship's port agent called [REDACTED] of the US Embassy in Turkey. [REDACTED] called her father. [REDACTED] was crying and the captain then took the receiver and spoke with [REDACTED] father, stating that [REDACTED] had to cooperate and that she would have to leave the ship and go to the port terminal. [REDACTED] told [REDACTED] "because I am American, you won't help me." [REDACTED] responded, "I will help and support no matter what." [REDACTED] and [REDACTED] went to the port terminal with [REDACTED] and [REDACTED] to make a report. All of them were interviewed by the Turkish authorities.

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[REDACTED] was a little confused of the following statement but she believed that the Turkish authorities said that the incident might be viewed as a murder and that [REDACTED] might be a suspect. [REDACTED] and [REDACTED] then left the port terminal and went to a Turkish police station where [REDACTED] was visually examined by a Turkish doctor. No signs of bruising were observed. [REDACTED] and [REDACTED] then went to another room where they were met by [REDACTED] of the US Embassy Turkey and a FBI Agent. [REDACTED] made arrangements for [REDACTED] to fly back to the United States (US). [REDACTED] stated that at this police station, she observed [REDACTED] ship casino employee, who was also being questioned by the Turkish authorities.

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[REDACTED] returned to the ship, and along with [REDACTED] they packed out [REDACTED] belonging. Inside the cabin, [REDACTED] observed two (2) suitcases on the sofa with clothes all over. [REDACTED] received permission to open the safe and remove the items which she inventoried as follows: a dark brown female wallet with two (2) folds, sun glasses, jewelry, pearls, bracelet and a thick wallet (the contents of which was not inventoried). [REDACTED] also observed a new black Gucci bag on the bed. [REDACTED] closet was full of clothing, some with the tags still attached. [REDACTED] also found a syringe with what she believed to be teeth whitening gel, along with medication. Once completed, [REDACTED] sent the bags to [REDACTED] who was at the port terminal.

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[REDACTED] then commented on a meeting she had with the [REDACTED] family. [REDACTED] advised that you had to be eighteen (18) years of age (yoa) or older to drink alcoholic beverages on the ship. One of the [REDACTED] was [REDACTED] yoa ([REDACTED]).

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Continuation of FD-302 of \_\_\_\_\_, On 07/30/2005, Page 3

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\_\_\_\_\_ came to the front desk and stated there was a mistake on \_\_\_\_\_ passport and \_\_\_\_\_ was indeed \_\_\_\_\_ yoa not \_\_\_\_\_ yoa. However, \_\_\_\_\_ did not have any other documents to prove this assertion. Another incident involved \_\_\_\_\_ whose luggage was lost by the airline. \_\_\_\_\_ at one point stated to \_\_\_\_\_ that she was a federal judge, nobody could stop her and she would do whatever she wanted to. \_\_\_\_\_ also met with her over the incident involving \_\_\_\_\_ drinking in the Jacuzzi. Additionally, \_\_\_\_\_ stated \_\_\_\_\_ were rude to the phone service operators who received room service orders.

\_\_\_\_\_ had one meeting with the \_\_\_\_\_ family. \_\_\_\_\_ recalls during the meeting, \_\_\_\_\_ and \_\_\_\_\_ were at each other. \_\_\_\_\_ was always talking back until \_\_\_\_\_ told \_\_\_\_\_ to "Stop" and he had "enough".

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\_\_\_\_\_ stated \_\_\_\_\_ and \_\_\_\_\_ were very involved with \_\_\_\_\_ this whole day. \_\_\_\_\_ remembered \_\_\_\_\_ and \_\_\_\_\_ were from \_\_\_\_\_. They were with \_\_\_\_\_ in the ship's boardroom, at the port terminal and they stayed with \_\_\_\_\_ and \_\_\_\_\_ until they left the port terminal and went to the Turkish police station. \_\_\_\_\_ spoke with \_\_\_\_\_ and \_\_\_\_\_ one more time after this.

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\_\_\_\_\_ advised she overheard \_\_\_\_\_ say, "I don't give a fuck about the wife or the guy \_\_\_\_\_ and SMITH), I just want to get off the ship. \_\_\_\_\_ overheard \_\_\_\_\_ say, "I helped George back to his room and now I'm stuck on the ship".

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\_\_\_\_\_ was unable to provide any further information at this time and was willing, if necessary, to speak with Agent of the Federal Bureau of Investigation (FBI) in the future.

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## FEDERAL BUREAU OF INVESTIGATION

Date of transcription 08/16/2005

On Sunday, July 31, 2005, [redacted] date of birth [redacted] Customer Relations representative on board the Royal Caribbean Cruise Line (RCCL) ship Brilliance of the Seas (BoS), employee identification number: [redacted] residing at [redacted] telephone number: [redacted] email: [redacted] was interviewed on board the BoS. After advising [redacted] the identity of the interviewing Agent and the nature of the interview, [redacted] provided the following information:

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[redacted] came to the Guest Relations (GR) office and attempted to get GR to issue [redacted] a new identification card stating that [redacted] was [redacted] years of age (yoa) instead of [redacted] as was written in [redacted] passport. [redacted] stated [redacted] passport was wrong, there was a mistake with his age, [redacted] was really [redacted] yoa and he would have it changed when he returned to the United States (US). GR checked with the manifest and reservation records which all indicated, including the passport, that [redacted] was [redacted] yoa and not [redacted] yoa. [redacted] stated that [redacted] was lying for [redacted].

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[redacted] was unable to provide any further information at this time and was willing, if necessary, to speak with Agents of the Federal Bureau of Investigation (FBI) in the future.

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b7C*228am 02.302*Investigation on 07/31/2005 at Mykonos, GreeceFile # 45-NH-44134-2 -15 Date dictated 08/16/2005by SA [redacted] *AM**[Handwritten signature]*



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## FEDERAL BUREAU OF INVESTIGATION

Date of transcription 08/16/2005

On Sunday, July 31, 2005, [redacted] date of birth [redacted] Customer Relations representative on board the Royal Caribbean Cruise Line (RCCL) ship Brilliance of the Seas (BoS), residing at [redacted] telephone number [redacted] email: [redacted] was interviewed on board the BoS. After advising [redacted] the identity of the interviewing Agent and the nature of the interview, [redacted] provided the following information:

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[redacted] worked the hours of 12midnight to 8:00am at the Guest Relations (GR) office. During the early morning hours of July 05, 2005, [redacted] received noise complaints. [redacted] provided the following time line:

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4:05am: [redacted] received a noise complaint from cabin number 9064, [redacted] who said there was party in the next door cabin 9062, cabin for passengers George SMITH and [redacted]. [redacted] stated there was a party going on and that this was continuous throughout the cruise. [redacted] asked GR to send someone to break up the party.

4:05am-4:06am: [redacted] notified security of the complaint.

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4:30am: The complaint was cleared. This means the guests in the vicinity of cabin 9062 observed the teens leaving the room (cabin 9062) and the vicinity. This was reported by ship security personnel, [redacted]. There were no more noise complaints regarding cabin number 9062.

4:43am: Received telephone call from cleaning specialist [redacted] (signed off ship) advising female passenger, (latter identified as [redacted]) was found sleeping on the deck 9 centrum next to a garbage can. [redacted] possibly fell into the garbage can because the garbage can was dented. Call placed to security to confirm security's receipt of the complaint.

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5:13am: Called back security who advised [redacted] escorted back to her room. Cleared call in the log.

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[redacted] stated there was no record of a complaint from [redacted] prior to or after the day of the incident.

*228am 03.302*  
Investigation on 07/31/2005 at Mykonos, Greece

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by SA [redacted] *Amj*

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Continuation of FD-302 of [redacted], On 07/31/2005, Page 2

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[redacted] was aware that [redacted] [redacted] were giving problems to the staff throughout the cruise. They were described as rude, demanding and cursing when calling for room service. The employee taking room service orders would call GR and advise of [redacted] rudeness. [redacted] even complained about no hot meal service at 5:00am.

[redacted] was unable to provide any further information at this time and was willing, if necessary, to speak with Agents of the Federal Bureau of Investigation (FBI) in the future.

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